

## **How To Create A Parent Portal Account**

**Parent Portal Activations-** Forsyth County Schools sends an email to parents (to their email address on file) that do not have a Parent Portal account established every Monday. This email provides a web link to set up your account. The link is active for 2 days. Please check your Spam/Junk folder if you have not received an email.

If you have not received an email, you may contact your child's school to ensure the correct information is on file. If the correct information is not on file, they will advise you on how to update your information so that you will receive an activation email.

**Parent Portal Resets-** If you are locked out or cannot remember your Parent Portal username and/or password, please contact your child's school or go to your child's school with valid picture ID and they will assist you with a temporary password. Upon login, you will be directed to create a permanent password.

If you are unable to go to your child's school, you may come to the Student Information Systems Department located at 1140 Dahlonega Hwy Cumming, GA 30040 with valid photo id.

**To access Parent Portal, please go to: [www.forsyth.k12.ga.us](http://www.forsyth.k12.ga.us)**

Once you have your activation key, click on Parent Portal under Popular Links

### **Select Campus Parent**

Infinite Campus simple || powerful

Forsyth County

Log in to

Campus Student

or

Campus Parent

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## Select New User

**Infinite Campus**

**Forsyth County**

Single Sign-On (SSO)

\_\_\_\_\_ or \_\_\_\_\_

Parent Username

Password

**Log In**

[Forgot Password?](#) [Forgot Username?](#) [Help](#)

[Log in to Campus Student](#)

\_\_\_\_\_ or \_\_\_\_\_

[New User?](#)

**Campus Parent**

### Announcements

**Monday 08/17/2020**  
Please [click here](#) for Parent Portal instructions and navigation assistance.

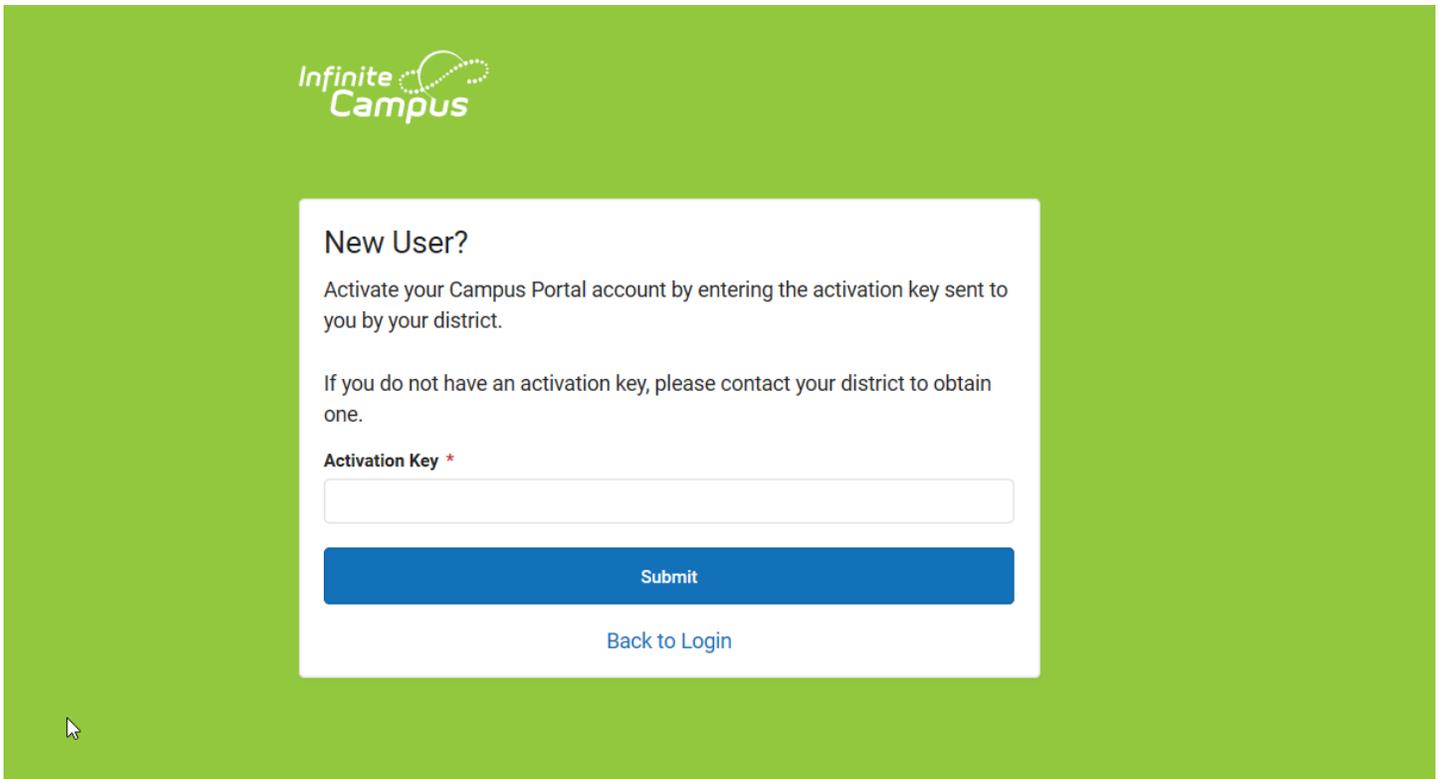
**Friday 05/08/2020**

If you do not have a Parent Portal account please follow these steps:

1. Please go to your child's current school with your picture identification to request or write a letter requesting that your activation key be emailed to you. The letter must contain your original signature, child(ren)'s name(s), email address, and a copy of your valid picture id. You may upload ([Click Here for the Secure Parent Portal Document Upload](#)) the letter with attachment for processing.  
[\(Click Here for Online Parent Portal Request Instructions with Screenshots\)](#)
2. Use your Activation Key to create an account for Parent Portal.

To access the district's learning platform "itslearning" please complete step 3 below.

Enter your Activation Key and click submit.



The screenshot shows the 'New User?' activation page on the Infinite Campus portal. The page has a green background with the Infinite Campus logo at the top left. The main content is in a white box with the following text:

**New User?**  
Activate your Campus Portal account by entering the activation key sent to you by your district.

If you do not have an activation key, please contact your district to obtain one.

Activation Key \*

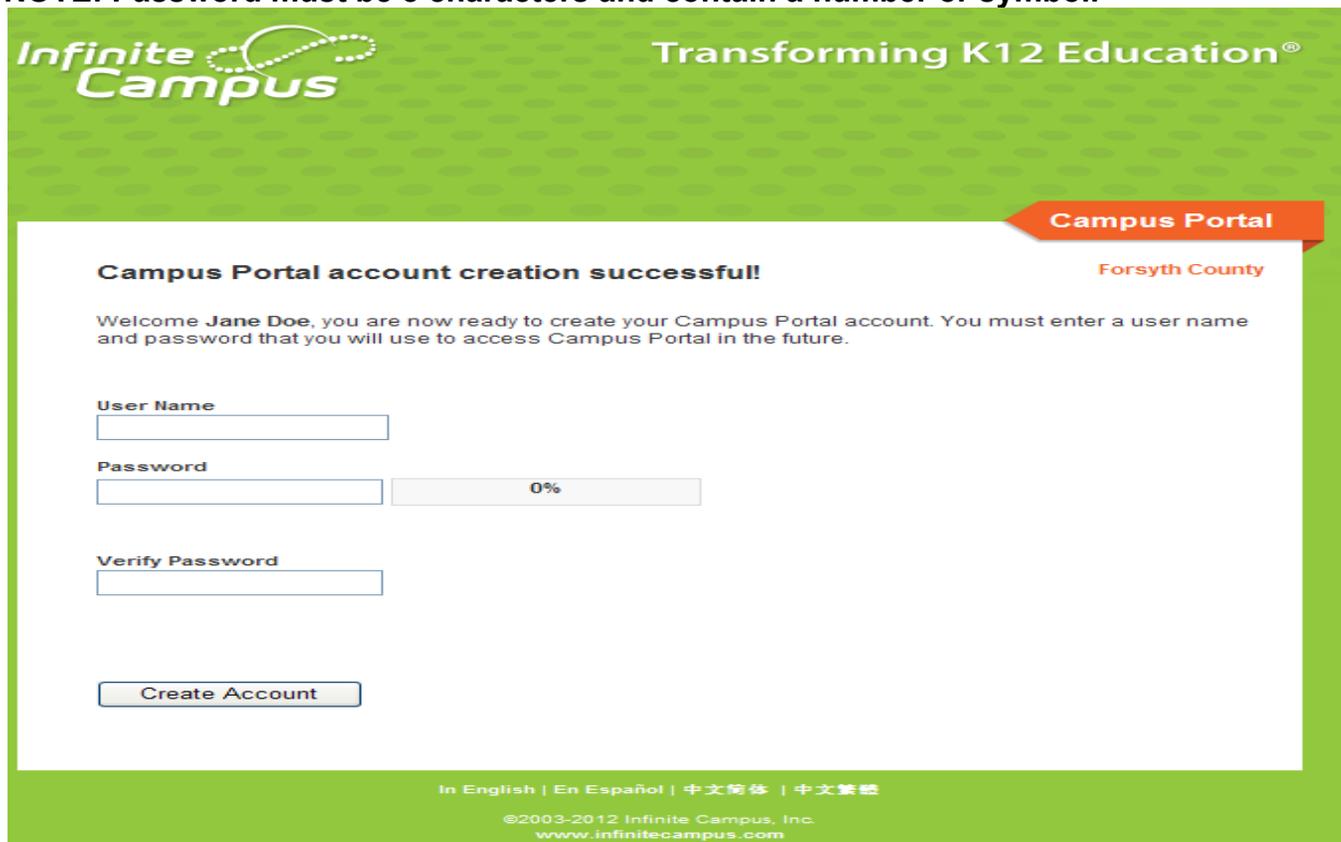
**Submit**

[Back to Login](#)

You will then be directed to enter a username and password, which can be anything of your choosing. For Example:

For Jane Doe, username = JaneDoe and password = testing1234(no spaces)

**NOTE: Password must be 8 characters and contain a number or symbol.**



The screenshot shows the 'Campus Portal account creation successful!' page on the Infinite Campus portal. The page has a green background with the Infinite Campus logo at the top left and the text 'Transforming K12 Education®' at the top right. The main content is in a white box with the following text:

**Campus Portal**  
Forsyth County

**Campus Portal account creation successful!**

Welcome **Jane Doe**, you are now ready to create your Campus Portal account. You must enter a user name and password that you will use to access Campus Portal in the future.

**User Name**

**Password**  
 0%

**Verify Password**

**Create Account**

In English | En Español | 中文简体 | 中文繁體  
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www.infinitecampus.com

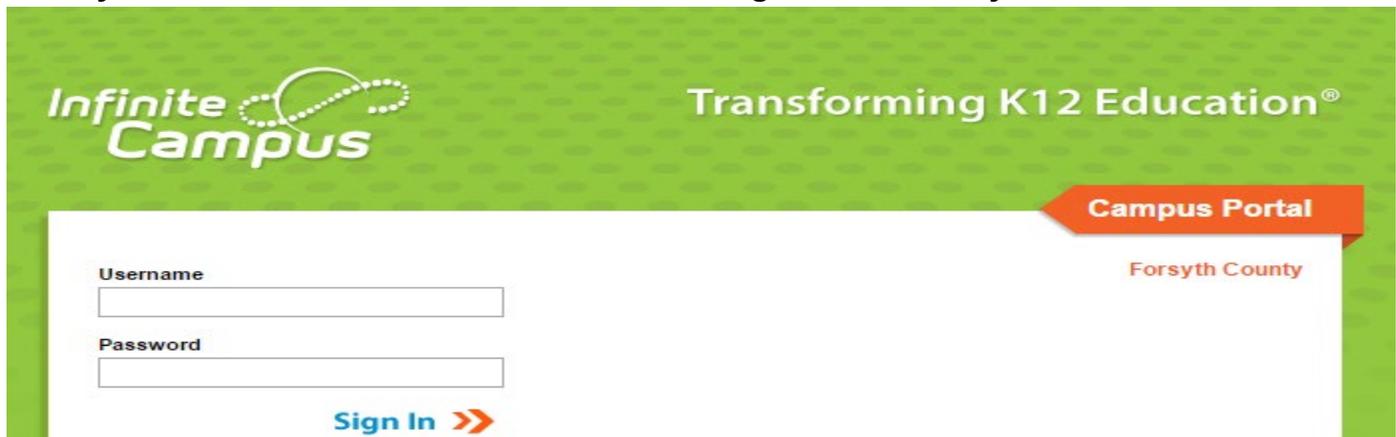
Select **Create Account**.

Enter your **User Name** and **Password** and click **Sign In** to access your account.

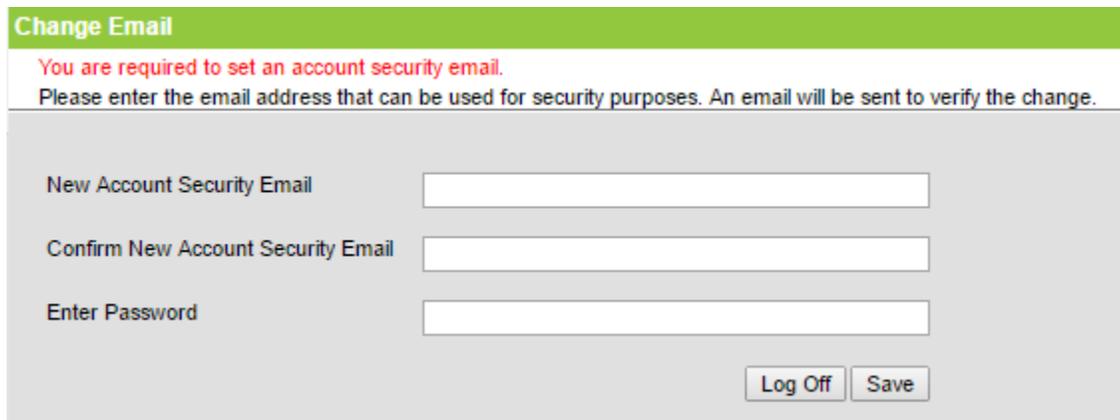
Click on the “**Click here**” link to bring up the login page.



Enter your **User Name** and **Password** and click **Sign In** to access your account.



You will now be required to set an **Account Security/Recovery Email**. Please enter a valid **Email address**, enter it a second time, then enter your **password**, and finally click **Save**.



## **Infinite Campus Mobile Portal App Setup Instructions:**

- 1. Download the Infinite Campus Mobile Portal App**
- 2. District Name: Forsyth**
- 3. Select a State: Georgia**
- 4. Click on Search**
- 5. Click on Forsyth County**
- 6. Enter Username**
- 7. Enter Password**
- 8. Click on Login**



To access itslearning, please go to: [www.forsyth.k12.ga.us](http://www.forsyth.k12.ga.us)  
Click on itslearning under Popular Links

Once you have established your Parent Portal account, please follow Step 3 on the itslearning webpage.

Please click on Parent Login Support. This will initiate an email to a staff member to complete your itslearning account activation process. Upon activation you will receive an email to reset your itslearning password.

#### Parent Account Information-

Itslearning and Parent Portal are two separate systems. To login itslearning, you must first have a Parent Portal account. If you do not have a Parent Portal account, please follow the steps at the top of the page to receive one. If you have a Parent Portal account, but have not logged in itslearning, you may email: [jdelong@forsyth.k12.ga.us](mailto:jdelong@forsyth.k12.ga.us) to request your itslearning password to be activated.

If you forgot your itslearning password, you may email [jdelong@forsyth.k12.ga.us](mailto:jdelong@forsyth.k12.ga.us) to request your itslearning password be reset.